## GOVERNMENT OF THE DISTRICT OF COLUMBIA Child and Family Services Agency





June 16, 2023

Dear Ms. Bartley, Interim Chair Citizens Review Panel c/o Margie Chalofsky

Dear Ms. Bartley,

The Child and Family Services Agency (CFSA) received The Citizen Review Panel's (CRP) Annual Report May 1, 2022– April 30, 2023. I thank the members of the Citizens Review Panel who provide a valuable role as community members, to Margie Chalofsky, in her inaugural role as the CRP Facilitator and to you as the Interim Chair. As the CFSA Director, I am deeply invested in the well-being of our community, and I look forward to hearing input and recommendations from the CRP about CFSA's practice as we are an Agency that actively engages in continuous quality improvement.

The CRP Annual Report provides information about the activities, accomplishments, and challenges of the Citizens Review Panel over the past year. I am pleased to hear that the CFSA liaison, Roni Seabrook, supported your efforts and requests for information within the context of the CRP being an independent body. The Report outlines the steps to "Reset" and how to proceed with strategic processes for choosing workgroups and topic areas to delve into where recommendations will follow. We were happy to report back to the Panel in October about how CFSA incorporated recommendations from the 2021 CRP Older Youth Report.

Per the Annual Report, there are several project areas the Panel members identified of particular interest, such as Prevention, Older Youth, and Family visitation after CFSA Involvement. I am pleased we now have a Memorandum of Agreement on how CFSA and the CRP will engage in projects. We look forward to receiving the proposals when ready. We will continue inviting the CRP to our public forums and look forward to seeing the newly designed CRP website when released.

CFSA thanks the District of Columbia residents on the CRP, their commitment to fostering community engagement, and supporting improvements of outcomes and services within the DC Child and Family Services Agency.

Sincerely,

Robert L. Matthews

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Director